



## WARRANTY

All glass in the New Concept Collection have a 10 year warranty against defects of manufacturing and condensation.

The warranty applies to the original buyer, in any manufacturer's defect claim. Proof of purchase has to be submitted for products purchased more than 12 months before the claim. Units will be inspected to comply with glass industry standard. The warranty is limited to the glass only. New Concept Quality Doors LTD. will choose whether to repair, replace with same product, exchange with another unit of same value or reimburse the customer.

Visual defects have to be noticeable at a distance of at least 3 feet.

Glass vibration of some models is not considered a defect.

New Concept Quality Doors LTD. will not assume any shipping & handling fees, or any other indirect cost attached to the use of our products.

The warranty does not cover thermal breakage of sealed units.

The warranty is valid only if unit is installed by a qualified technician.

The warranty does not cover scratches noticed after unit is installed.



**New CONCEPT**  
QUALITY DOORS LTD.

[www.newconceptqualitydoors.com](http://www.newconceptqualitydoors.com)

Rev APR- 2014